

Benefits Contacts

PROGRAM	CARRIER OR PROVIDER	CARRIER OR PROVIDER PHONE	CONTACT INFORMATION
IDEX Benefits Center			
	Alight	1-855-750-2924	digital.alight.com/idx
Alight Advocacy Services			
	Alight Health Pros	1-866-300-6530	
Medical			
	Aetna	1-855-496-6289	https://www.aetna.com/aon/fi/2023
	Blue Cross Blue Shield (BCBS) of Illinois	1-855-212-1617	https://www.bcbsil.com/aonsi
	Cigna	1-855-694-9638	https://connections.cigna.com/aonactivehealth-withyou-2023/
	Dean/Prevea360	1-877-232-9375	http://aon.deanhealthplan.com/
	Geisinger	1-844-390-8332	https://geisinger.org/aon
	Health Net	1-888-926-1692	https://www.healthnet.com/myaon
	Kaiser (CA, CO, DC, GA, MD, OR, VA)	1-877-580-6125	https://www.kp.org/aon
	Kaiser (WA)	1-855-407-0900	https://kp.org/aon
	Medical Mutual of Ohio	1-800-677-8028	http://www.medmutual.com/aon
	Priority Health	1-833-207-3211	https://www.priorityhealth.com/aon
	UnitedHealthcare	1-888-297-0878	https://eims.uhc.com/aon8
	UPMC Health	1-844-252-0690	https://www.upmchealthplan.com/aon/
Prescription Drug			
	CVS/Caremark (if using Aetna, BCBS, Cigna, or UnitedHealthcare for medical coverage)	1-866-425-5916	www.caremark.com
	Contact medical carrier if using a different carrier than Aetna, BCBS, Cigna, or UnitedHealthcare	Reference Above	Reference Above
Wellness			
	Personify Health		https://app.personifyhealth.com support@personifyhealth.com
Dental			
	Aetna	1-855-496-6289	https://www.aetna.com/aon/fi/2023
	Cigna	1-855-694-9638	https://connections.cigna.com/aonactivehealth-withyou-2023/
	Delta Dental of IL	1-800-323-1743	http://ddil.deltadentalexchange.com/
	MetLife	1-888-309-5526	https://www.metlife.com/aon-exchange
	UnitedHealthcare	1-888-571-5218	https://eims.uhc.com/aon7
Vision			
	EyeMed	1-844-739-9837	https://eyemed.com/en-us/exchange-aon
	MetLife	1-888-309-5526	https://www.metlife.com/aon-exchange
	UnitedHealthcare	1-888-571-5218	https://eims.uhc.com/aon7
	VSP	1-877-478-7559	http://aon.vspexchange.com
Flexible Spending Accounts (FSAs) & Health Savings Account (HSA)			
	Alight Smart Choice Accounts	1-855-750-2924	digital.alight.com/IDEX

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IDEX Corporation Savings Plan			
	Vanguard	1-800-523-1188	www.vanguard.com
Company-Paid Insurance Programs			
Dependent Life Insurance Short-term disability Life/AD&D	The Hartford	1-888-301-5615	https://www.thehartford.com/
Employee Assistance Program	ComPsych	1-800-96-HELPS (1-800-964-3577)	www.guidanceresources.com ; Web ID: HLF902 Company Name: ABILI
Voluntary Benefits			
Accident Critical Illness Hospital Indemnity Long-term disability Personal Accident Supplemental Life/AD&D	The Hartford	1-888-301-5615	https://www.thehartford.com/
Life Insurance with Long-Term Care Coverage	Chubb	1-855-241-9891	https://www.chubb.com/idx
Identify Theft	Norton LifeLock	1-800-607-9174	https://www.lifelockbusinessolutions.com/EmployeeBenefits/Benefitplans
Employee Stock Purchase Plan (ESPP)			
	Computershare	1-866-282-4944	www.computershare.com/investor